

Claims

We claim:

1. In a computer system having a graphical user interface including a display and a user interface selection device, a method of providing and selecting a polling configuration in a client management tool, said method comprising:

5 retrieving a set of menu entries indicative of a plurality of polling agent configurations;

displaying the menu entries on the display;

receiving a menu entry selection indicative of a user selection of one of the plurality of polling agent configurations; and

implementing the selected polling agent configuration.

2. The method as recited in claim 1, wherein the plurality of polling agent configurations includes a central polling agent configuration.

3. The method as recited in claim 1, wherein the plurality of polling agent configurations includes a resident polling agent configuration.

4. The method as recited in claim 1 further comprising displaying an indication of the selected polling agent configuration.

5. The method as recited in claim 1, wherein the step of displaying the set of menu entries includes displaying a graphical representation of the plurality of polling configurations.

6. The method as recited in claim 1, wherein the step of displaying the set of menu entries includes displaying a textual representation of the plurality of polling configurations.

7. The method as recited in claim 1, wherein the step of displaying the set of menu entries includes displaying a combination of graphical and textual representations of the plurality of polling configurations.

8. A computer-readable medium having computer-executable instructions for performing the steps recited in claim 1.

9. A computer system having a processor, a memory, and an operating environment, the computer system operable to execute the steps recited in claim 1.

10. In a computer system having a graphical user interface including a display and a user interface selection device, a method of providing and selecting a measurement of a client process, said method comprising:

retrieving a set of menu entries indicative of client process
5 measurement attributes for selection by a user;

displaying the menu entries on the display;

receiving a menu entry selection indicative of a first user selection
of one or more of the client process measurement attributes;

10 sending a first group of data indicative of the first user selection to
the client process;

repeating said retrieving step and said displaying step;

receiving a menu entry selection indicative of a second user
selection of one or more of the client process measurement attributes; and

15 sending a second group of data indicative of the second user
selection to the client process to replace the first group of data without
requiring termination of the client process measurement.

11. The method as recited in claim 10 further comprising displaying a
management template corresponding to the first user selection.

12. The method as recited in claim 10 further comprising displaying a
management template corresponding to the second user selection.

13. The method as recited in claim 10, wherein the step of sending the first group of data includes issuing a management template to the client process.

14. The method as recited in claim 10, wherein the step of sending the second group of data includes issuing a second management template to the client process.

15. The method as recited in claim 10, wherein the step of displaying the menu entries includes displaying a textual portion of a first menu entry and a graphical portion of the first menu entry to allow a user to select the first menu entry.

16. A computer-readable medium having computer-executable instructions for performing the steps recited in claim 10.

17. A computer system having a processor, a memory, and an operating environment, the computer system operable to execute the steps recited in claim 10.

18. In a computer system having a graphical user interface including a display and a user interface selection device, a method of archiving within a client management tool, said method comprising:

receiving an entry selection indicative of a user selection to archive client
5 management data;

obtaining a selection of a set of client management data; and

creating the selected archive file within the client management tool.

19. The method as recited in claim 18 further comprising displaying an entry selection indicative of a date in which to extend the archive.

20. The method as recited in claim 18 further comprising displaying an entry selection indicative of a user designation of the date in which to extend the archive.

21. The method as recited in claim 18 further comprising receiving an entry selection indicative of a user selection to restore an archived file.

22. The method as recited in claim 21 further comprising displaying a list of archived files, wherein the step of receiving the user selection to restore an archive file includes selecting one of the files in the list.

23. The method as recited in claim 18 further comprising receiving an entry selection indicative of a user selection to delete an archived file.

24. The method as recited in claim 23 further comprising displaying a list of archived files, wherein the step of receiving the user selection to delete an archive file includes selecting one of the files in the list.

25. The method as recited in claim 18, wherein the obtaining step occurs prior to the receiving step.

26. The method as recited in claim 18, wherein the receiving step occurs prior to the obtaining step.

27. A computer-readable medium having computer-executable instructions for performing the steps recited in claim 18.

28. A computer system having a processor, a memory, and an operating environment, the computer system operable to execute the steps recited in claim 18.